



Solutions for Business

AVOKA

Company Overview

Avoka builds Customer Engagement Solutions using:

- **Electronic Forms**
- **Rich Internet Applications**
- **Business Process Management**
- **Business Modeling**
- **Business Rules Management**

A "Smart" Company

Avoka is a leading Australian technology company that builds and implements best practice electronic service delivery solutions. By combining smart forms, rich internet applications and process automation, we build customer engagement platforms that deliver business agility and improvement with a compelling user experience.

Our key focus is to provide organisations with a competitive edge by providing process-centric and agile solutions to enable enhanced productivity, improved communications and maximised efficiency.

Delivering more than you expect

Avoka is committed to understanding our customers' needs and delivering solutions that exceed their expectations. This has resulted in an enviable reputation of providing total business solutions to Government and Enterprise.

Avoka's strength is our team of dedicated, highly qualified and experienced professionals, underscored by our balance of both business and technology expertise. With a commitment to providing end-to-end solutions tailored for each customer, Avoka combines IT knowledge and experience with the industry knowledge of our customers to deliver low risk technology solutions that simply work.

Partnering with the leaders

Avoka has forged partnerships with some of the world's leading IT companies to ensure we deliver quality solutions that meet our customers' business challenges.

Our expertise and commitment to excellence ensures your immediate success and ongoing ROI.



www.avoka.com



Solutions for Business

"The critical word to describe the SmartForms project is 'partnership'. Avoka worked 'with' us to ensure a successful major project was delivered on-time and on-budget."

*Paul Ratcliffe
Revenue Collection Project Director
Integrated Channel Management
ACT Government*

A collaborative approach... proven success

Avoka has successfully developed and delivered complex and mission critical business solutions for Government and Enterprise. One of our recent successes is the collaboration between Avoka and the ACT Government with the SmartForms (Whole of Government) solution that delivered and exceeded stakeholder expectations. The Canberra Connect SmartForms solution provides businesses and citizens with an improved online experience through easy-to-use electronic forms integrated to ACT Government Agency systems. Smart Forms also provides the ACT Government with a platform to more easily and cost-effectively deliver additional online services.

Amongst Avoka's other achievements are successful projects with the Department of Industry Tourism and Resources, ACT Planning and Land Authority, Boeing Australia, Galileo, LaTrobe Financial, Department of Ageing Disability & Home Care, Red Tape BluePrints Consortium and StarTrack Express.



An Australian business

Avoka is 100% Australian owned and was founded in 2002. It is headquartered in Sydney with offices in Canberra, Melbourne and more recently expanding to the US with offices in Cupertino, California.

Contact us

Avoka Technologies Pty Ltd
(ABN: 47 099 389 509)

Sydney	Ph: +61 2 9976 4500
Canberra	Ph: +61 2 6257 9377
Melbourne	Ph: +61 3 9001 6820
Brisbane	Ph: +61 7 3123 5050
USA	Ph: +1 650 279 0604

Email: info@avoka.com

www.avoka.com